



## Expanded COBRA payment methods coming in January 2012

**Ceridian has some exciting news!** We are pleased to announce that beginning on January 1, 2012, the following expanded payment methods will be available to all COBRA participants:

- **Online** at [www.Ceridian-Benefits.com](http://www.Ceridian-Benefits.com) using a checking account, bank-issued debit card or credit card, including Visa®, MasterCard®, Discover® and Diners Club®. Our partner Fiserv will charge a \$5.95 convenience fee for each payment up to \$2,500.
- **By telephone** interactive voice response at 800-877-7994 using a checking account, bank-issued debit card or credit card, including VISA, MasterCard, Discover and Diners Club. Our partner Fiserv will charge a \$5.95 convenience fee for each payment up to \$2,500.
- **Walk-in** at participating Fiserv retail locations. To find a location nearby, participants may visit [www.checkfreepay.com](http://www.checkfreepay.com). This service is available on a cash-only basis. Some locations may charge a fee. Please contact the retail location directly for more information.
  - Please note: On-site payments will no longer be allowed at Ceridian's St. Petersburg, Florida location as of January 1, 2012; we have been distributing flyers to individuals making on-site payments alerting them of the change and the new, enhanced payment options.
- Using **CheckFree**. Participants can verify if their financial institution participates in CheckFree online bill pay by visiting [www.ebillplace.com](http://www.ebillplace.com).
- **By U.S. Mail** to:
  - Ceridian COBRA Services Center
  - Attn: Payment Processing
  - 3201 34th Street South
  - St. Petersburg, FL 33711-3828

### **Ceridian will also communicate these enhanced payment options to our COBRA participants in several ways:**

- Beginning with the December 2011 billing cycle:
  - Notification flyers will be inserted in monthly bills through March 2012.
  - Information about the expanded payment methods will be printed on the front and back of COBRA bills.
- In January 2012:
  - Email notification will be sent to participants who have provided an email address to Ceridian.
  - U.S. Mail notification will be sent to participants who have not provided an email address.

We are pleased to be able to offer these expanded payment options, and greater convenience, to Ceridian's COBRA participants, and hope that you will find this enhancement as exciting as we do. If you have any questions, please contact your Ceridian representative.

Sincerely,  
Ceridian COBRA Services

#### **Connect with Ceridian:**



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